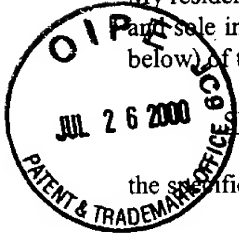


As a below named inventor, I hereby declare that:

My residence, post office address and citizenship are as stated below next to my name. I believe I am the original, first and sole inventor (if only one name is listed below) or an original, first and joint inventor (if plural names are listed below) of the subject matter which is claimed and for which a patent is sought on the invention entitled:



SYSTEM AND METHOD FOR CACHING DATA IN A CLIENT MANAGEMENT TOOL

the specification of which: (complete (a), (b) or (c) for type of application)

**REGULAR OR DESIGN APPLICATION**

- (a) \_\_\_ is attached hereto.  
(b) X was filed on April 28, 2000 as Application Serial No. 09/560,447.

**PCT FILED APPLICATION ENTERING NATIONAL PHASE**

- (c) \_\_\_ was described and claimed in international Application No. \_\_\_\_\_ filed  
and as amended on \_\_\_\_\_ (if any).

**ACKNOWLEDGMENT OF REVIEW OF PAPERS AND DUTY OF CANDOR**

I hereby state that I have reviewed and understand the contents of the above identified specification, including the claims, as amended by any amendment referred to above.

I hereby acknowledge the duty to disclose information which is material to patentability as defined in Title 38, Code of Federal Regulations, ' 1.56.

\_\_\_ In compliance with this duty there is attached an Information Disclosure Statement. 37 CFR 1.97.

**PRIORITY CLAIM**

I hereby claim foreign priority benefits under Title 35, United States Code ' 119 (a)-(d), of any foreign application(s) for patent or inventor's certificate listed below and have also identified below any foreign application for patent or inventor's certificate having a filing date before that of the application on which priority is claimed:  
(complete (d) or (e))

- (d) x no such applications have been filed.  
(e) \_\_\_ such applications have been filed as follows:

**EARLIEST FOREIGN APPLICATION(S), IF ANY FILED WITHIN 12 MONTHS PRIOR TO SAID APPLICATION**

Country	Application No.	Date of Filing	Date of Issue	Priority Claimed
				__ YES __ NO
				__ YES __ NO

**ALL FOREIGN APPLICATION(S), IF ANY FILED MORE THAN 12 MONTHS PRIOR TO SAID APPLICATION**


I hereby claim the benefit under Title 35, United States Code, § 119(e) of any United States provisional application(s) listed below.

(complete (f) or (g))

(f) x no such applications have been filed.

(g)     such application have been filed as follows:

Application Serial Number	Filing Date

I hereby claim the benefit under Title 35, United States Code, ' 120, of any United States application(s) listed below and, insofar as the subject matter of each of the claims of this application is not disclosed in the prior United States application in the manner provided by the first paragraph of Title 35, United States Code, ' 112, I acknowledge the duty to disclose to the Office all information known to me to be material to patentability as defined in Title 37, Code of Federal Regulations, ' 1.56, which became available between the filing date of the prior application and the national or PCT international filing date of this continuation-in-part application.

Application Serial No.                      Filing Date                      Status (patented, pending, abandoned)

Application Serial No.                      Filing Date                      Status (patented, pending, abandoned)

#### POWER OF ATTORNEY

As a named inventor, I hereby appoint the following attorney(s) to prosecute this application and transact all business in the Patent and Trademark Office connected therewith:

J. David Wharton	25,717	Joan Optican Herman	31,968	Richard R. Johnson	27,452
Michael B. Hurd	32,241	James H. Marsh, Jr.	24,533	William B. Kircher	22,481
Michael J. Gross	35,528	Susan J. Wharton	41,524	Scott B. Strohm	42,172
Joseph B. Bowman	25,807	Devon A. Rolf	35,337	Daniel W. Shinn	40,810
B. Trent Webb	40,865	Katie E. Sako	32,628	Clinton G. Newton	42,930
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I hereby declare that all statements made herein of my own knowledge are true and that all statements made on information and belief are believed to be true; and further that these statements were made with the knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both, under Section 1001 of Title 18 of the United States Code and that such willful false statements may jeopardize the validity of the application or any patent issued thereon.

Full name of sole or first inventor Steve A. DeLuca

Inventor's Signature Steve A. DeLuca

Date 7/19/00 Country of Citizenship USA

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